



## **Built for Zero**

In 2015, Madison Mayor Paul Soglin accepted the *Mayors Challenge* to end Veteran and Chronic homelessness. Since then, Madison/Dane County Continuum of Care (CoC) has partnered with Dane County, United Way, Veterans Administration and City of Madison in the national Built for Zero Initiative. Significant progress has been made in reducing Veteran and Chronic homelessness.

Madison/Dane County CoC continues to work with Community Solutions, the leader in the national Built for Zero effort. Staff attend regular learning sessions to learn best practices from national leaders and other communities. In addition, Community Solutions provides monthly coaching calls and one-on-one assistance to the community.

In 2018, Community Solutions expanded their reach to include family (households with minor children) and youth (ages 18-24) homelessness. Madison/Dane County CoC started collecting Built for Zero data on these populations. Although the primary focus for local Built for Zero efforts remain on Veteran and Chronic homelessness, our community is doing good work to end homelessness for families and youth.

## **COVID-19**

This year has introduced new challenges and opportunities in our work to end Veteran and Chronic homelessness in our community. Starting in March, our focus expanded from ending homelessness to include a response to COVID-19. Much of our time and efforts went towards ensuring safety for people experiencing homelessness in our shelters and those who are unsheltered. Additionally, time was spent to ensure safety of staff. Efforts went towards procuring Personal Protective Equipment (PPE), creating distance in shelters, moving people who are vulnerable to COVID to hotels, providing sanitary facilities for encampments and setting up a hotel to care for those who have symptoms of or are diagnosed with COVID-19.

Our pandemic response has resulted in providers working together in ways they never have before. This collaboration results in better service to the people we serve. The focus on moving people into hotels and providing facilities to encampments has allowed our community to have a much better idea of the number of people experiencing homelessness and their locations. This means we are able to engage with folks in ways we haven't in the past. Knowing where someone will be each day is huge in our work. Additionally, people in hotels have been able to stabilize in ways they couldn't while accessing shelter or living outside. Finally, COVID-19 has resulted in an influx in funding for homeless services. These funds will assist our efforts by increasing programming for prevention, emergency shelter, street outreach and rapid rehousing.

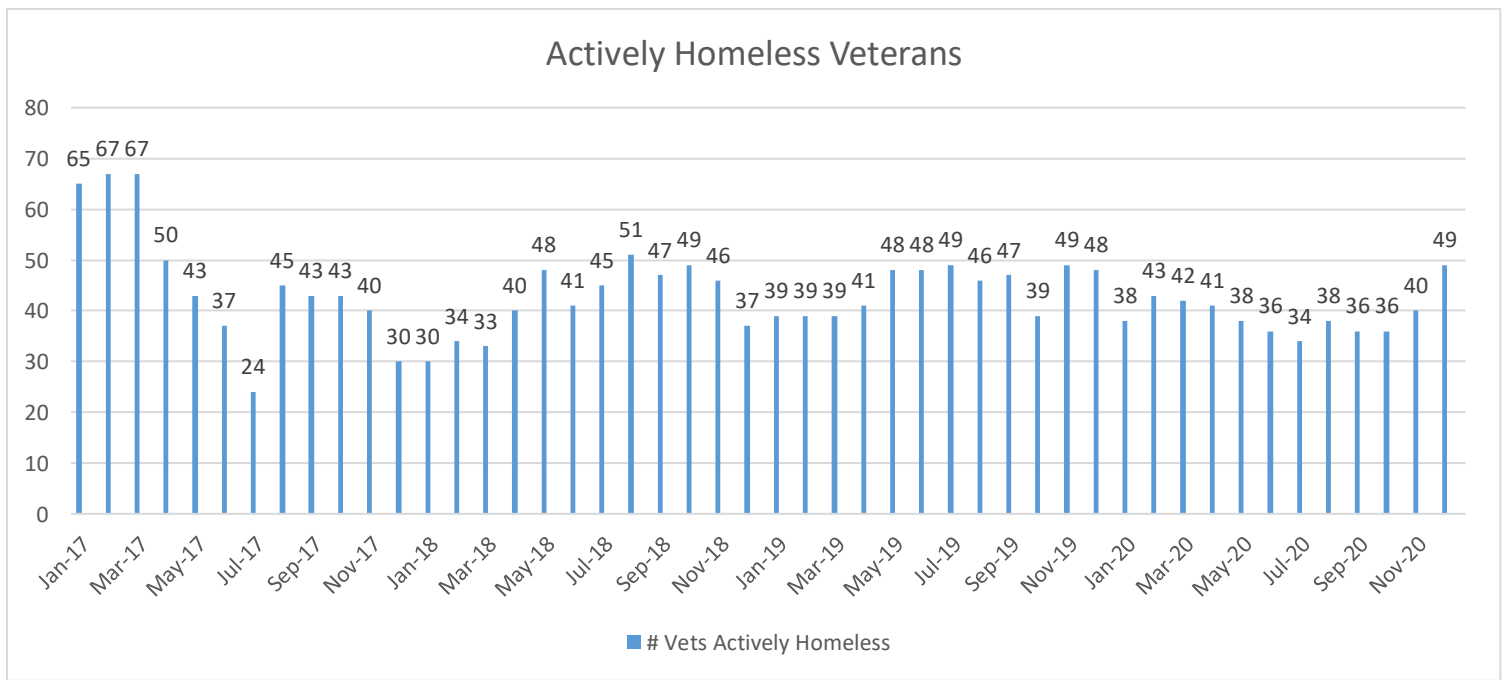
Our work to end homelessness is more important than ever as our community acknowledges the best protection against COVID-19 is a home. This year has been hard. Homeless service providers have a strength in tackling hard work and have tackled every challenge that has been thrown their way. They have responded to a pandemic and still housed people in 2020. Our community should be very proud of the work done in homeless services.

## Total Housed through Built for Zero

	Veteran	Chronic	Family	Youth
2015	71	69	-	-
2016	137	92	-	-
2017	68	91	-	-
2018	23	16	21	3
2019	43	60	193	24
2020	37	73	147	14
<b>Total</b>	<b>379</b>	<b>401</b>	<b>361</b>	<b>41</b>

In total, through the Built for Zero Initiative, Madison/Dane County CoC has housed **834** households.

## Data Update – Actively Homeless – Veterans



## Data Update – Veterans Housed

Month	2015	2016	2017	2018	2019	2020
January	1	6	4	0	2	7
February	2	6	12	2	2	1
March	2	9	7	4	4	3
April	1	14	6	5	8	1
May	7	18	4	4	4	4
June	0	19	9	2	4	6
July	7	8	7	0	1	4
August	14	7	8	1	8	2
September	7	19	3	0	4	2
October	14	8	1	2	3	2
November	5	8	0	1	1	4
December	11	15	7	2	2	1
<b>TOTAL</b>	<b>71</b>	<b>137</b>	<b>68</b>	<b>23</b>	<b>43</b>	<b>37</b>

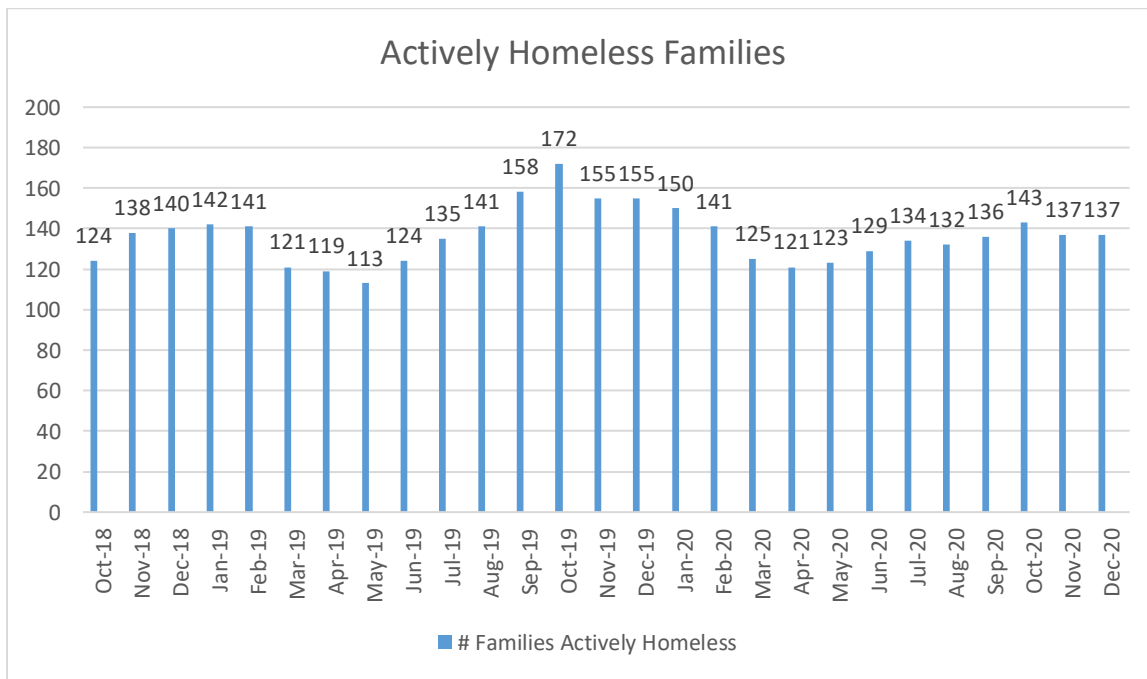
## Data Update – Actively Homeless Chronic



## Data Update – Chronic Housed

Month	2015	2016	2017	2018	2019	2020
January	2	1	11	0	4	6
February	4	6	29	0	3	6
March	7	8	14	0	4	7
April	4	1	15	0	2	3
May	8	8	7	0	6	2
June	5	18	5	4	5	10
July	5	5	5	1	0	4
August	12	10	3	2	1	4
September	0	12	2	0	8	12
October	10	5	0	3	2	9
November	8	7	0	4	16	3
December	4	11	0	2	9	7
<b>TOTAL</b>	<b>69</b>	<b>92</b>	<b>91</b>	<b>16</b>	<b>60</b>	<b>73</b>

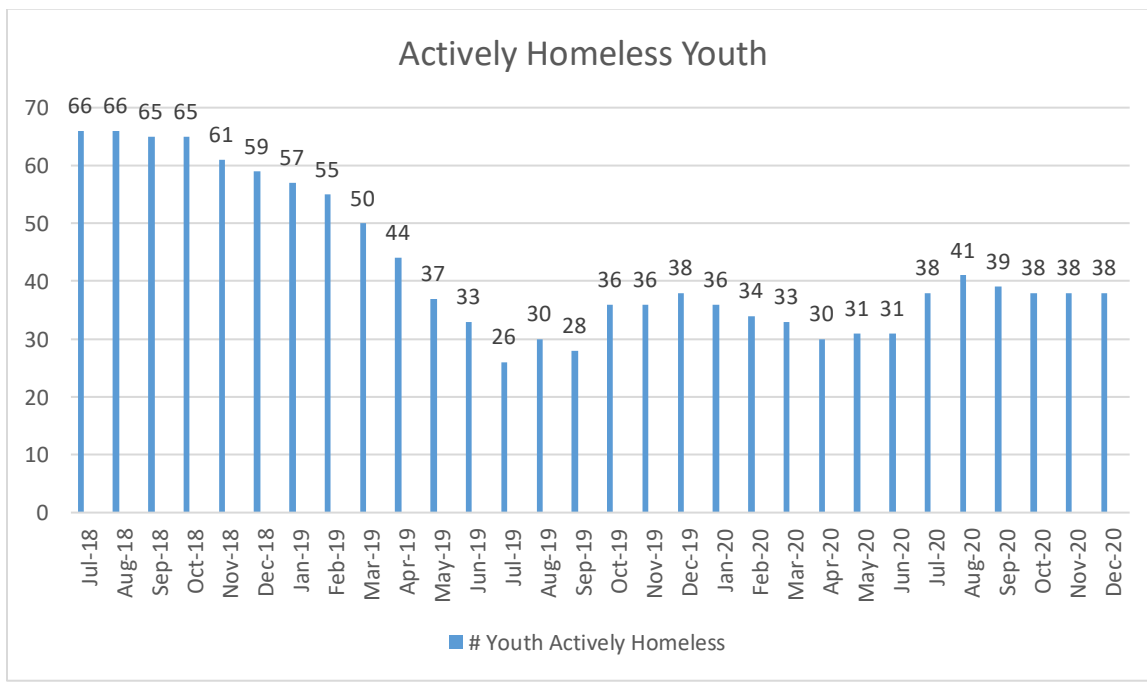
## Data Update – Actively Homeless Families



## Data Update – Families Housed

Month	2018	2019	2020
January		15	8
February		11	8
March		17	14
April		19	17
May		11	10
June		13	13
July		18	7
August		14	14
September		21	9
October	11	13	18
November	2	24	19
December	8	17	10
<b>TOTAL</b>	<b>21</b>	<b>193</b>	<b>147</b>

## Data Update – Actively Homeless Youth

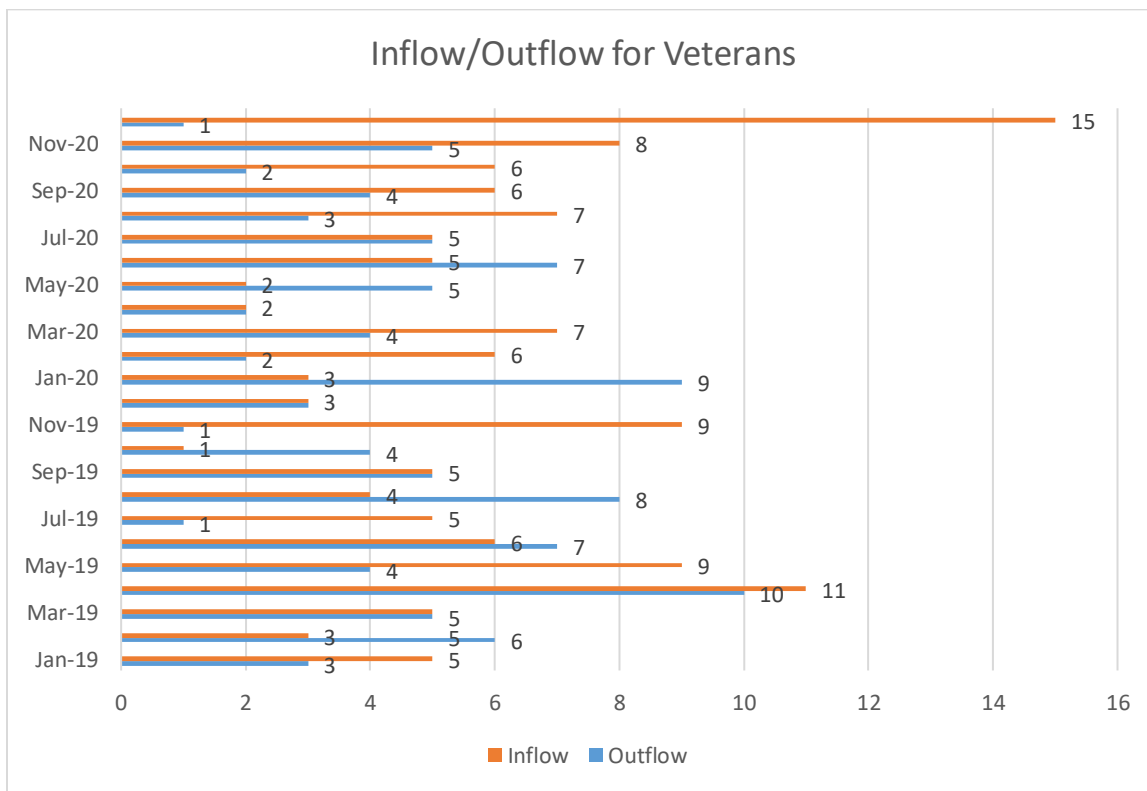


## Data Update – Youth Housed

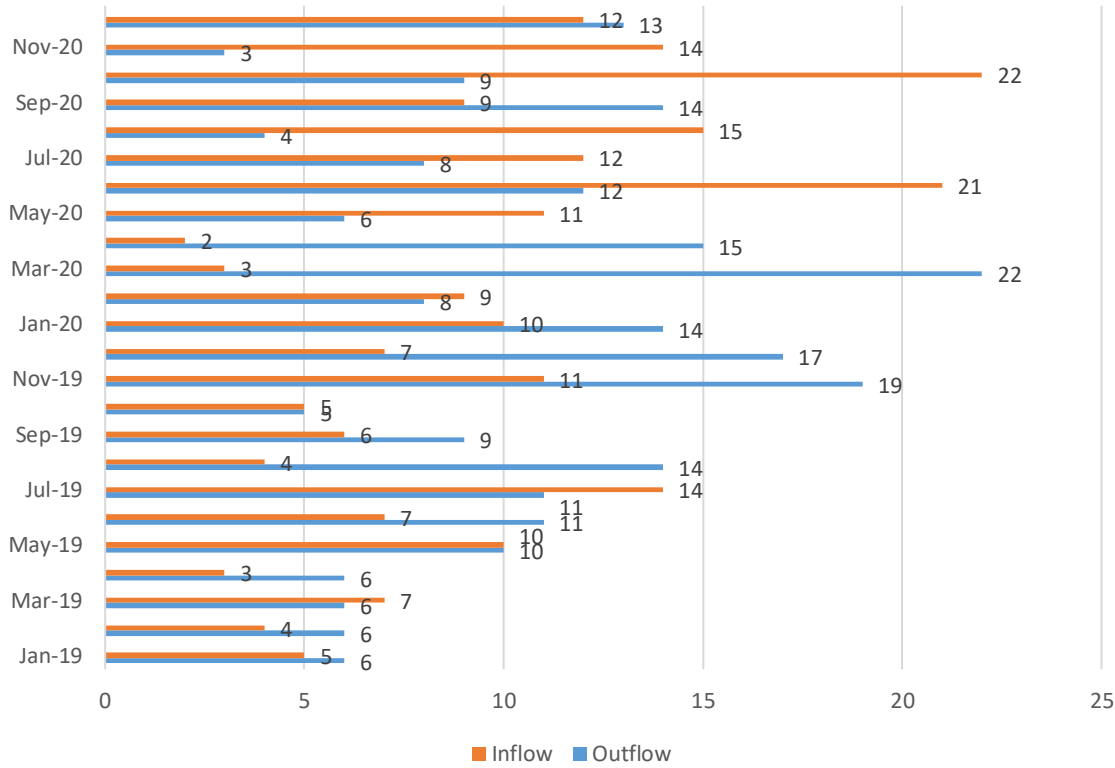
Month	2018	2019	2020
January		0	2
February		0	0
March		3	0
April		3	4
May		1	1
June		0	2
July	1	4	0
August	2	2	0
September	0	4	1
October	0	0	0
November	0	6	3
December	0	1	1
<b>TOTAL</b>	<b>3</b>	<b>24</b>	<b>14</b>

## Inflow and Outflow

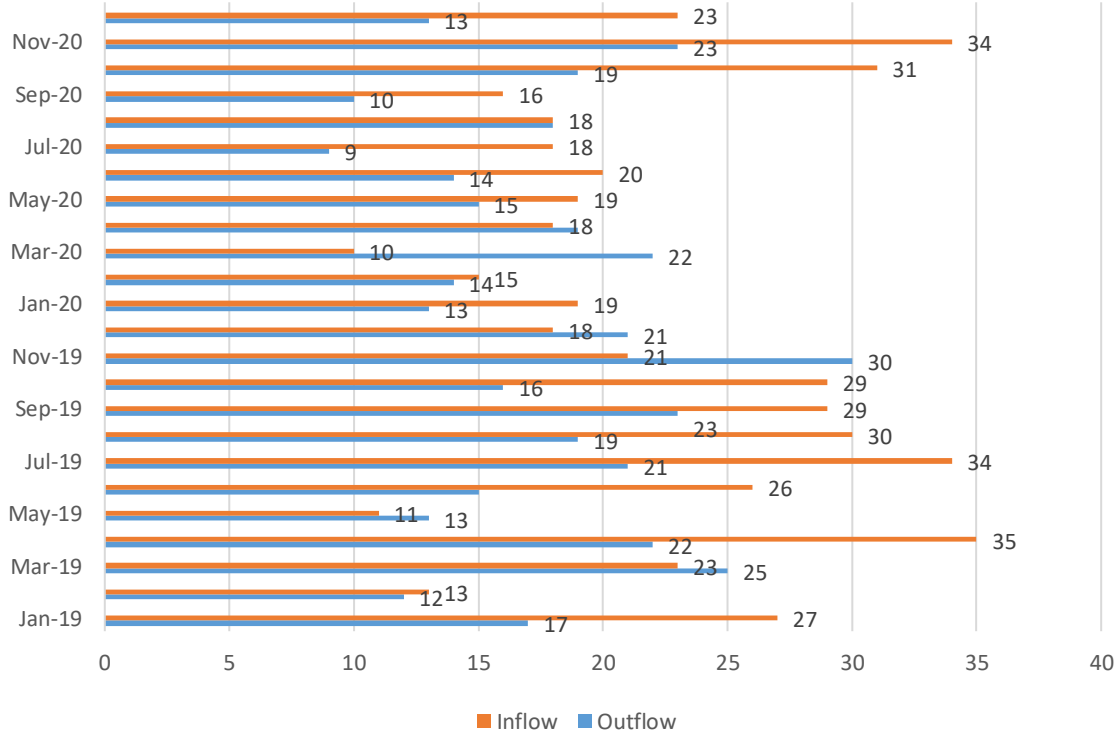
In examining how our system is working to end homelessness, it is important to know how many households are coming into the homeless services system (inflow) and how many households are leaving the system (outflow). Inflow can be households who are newly identified to the system, those who were housed and have returned to homelessness, and those who were inactive (usually due to inability to contact) and have reengaged with the system. Outflow consists of households who moved into housing, moved to inactive and those who no longer meet the population criteria. Ideally, the outflow will be greater than the inflow each month.



### Inflow/Outflow for Chronic



### Inflow/Outflow for Households with Children



### Inflow/Outflow for Youth

