



Core Committee Meeting Minutes

November 7, 2019 1:00pm – 3:00pm

The Road Home

1. Introductions

2. Meet & Greet w/ Beverly Ebersold – Director, US Interagency Council on Homelessness (USICH)

- Job is to lead the federal response to ending homelessness
- Report to a council that meets quarterly
- Beverly's role is to lead a small committee of national leads, take what is happening around the nation back to the federal policy team
- USICH areas of increased focus:
 - Increasing affordable housing
 - Investing in prevention and diversion efforts
 - Finding solutions for people experiencing unsheltered homelessness
 - Focusing on rural communities
 - Career success and economic mobility for formerly homeless
 - Bringing expertise of folks with lived experience into every aspect of projects
 - Confronting inequities – analyzing data, disparities (working w/ Racial Equity Institute)
- Coordinated Entry → How does it work in Dane County?
 - One of the biggest challenges is ensuring data is accurate
 - Previous iterations of the CE project were haphazard, has been smoother in its current iteration, having dedicated staff is really important
 - Have less of a need for guidance, more need for dollars dedicated to manpower
- What should USICH help with/look into?
 - Racial disparities with regard to disability verification, incarceration, etc.
 - Look into more robust data integration – high utilization
 - Are you seeing other best practices like Housing is Health Care? (Washington, Portland)

3. Written Standards Review: Rapid Re-Housing Prioritization Follow-Up

- In previous meetings we discussed prioritizing folks according to chronic status and whether disability status should be a factor in prioritization for RRH
- The results of the most recent survey show that respondents were split between two options for both singles and families
 - people experiencing chronic homelessness, regardless of VI-SPDAT score
 - starting at the top of the non-chronic list regardless of VI-SPDAT score or disability status
- People in the room are also split, concerned about collecting documentation for chronic folks going into RRH in case they need a PSH intervention
- After some discussion, the room voted for Option 2 (top of non-chronic list); Torrie will send out the revised Written Standards language

4. Coordinated Entry Check-In

- CE phone line at The Beacon provides access for participants to get screening; staff has noticed an influx of non-participant calls (info calls from agency staff)
- CE staff does not have the capacity to respond to resource calls from providers and community members in addition to serving participants



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- CE staff has made navigation maps for other providers to use
- Thinking about adding a video recording for new staff to learn about the CE system
- While ICA is the contracted agency to implement CE, Coordinated Entry is really the whole crisis response system and agencies should have an idea of what it is
- Agencies around the table expressed that everyone receives erroneous calls like that
- CE staff is hoping that supervisors can go back and make sure their staff have a base knowledge of CE or know how to access the information
- Can 2-1-1 answer any of those calls/questions?
- There has also been an influx of participants calling with wrong information

5. Walk-On Items

- HUD Community of Practice – 5 monthly TA calls that last 1.5 hours, on phone with other communities around the country; different topics, group would like to do “reducing inflow”
- Salvation Army Planning Commission meeting is Monday, 11/11 @ 5:30pm, come to support!

6. Next Meeting: November 21, 2019

- HUD NOFA debrief
- Feedback on CE system survey