COVID-19 SCREENING AND TRIAGE TOOL
FOR PROVIDERS OF INDIVIDUALS EXPERIENCING HOMELESSNESS

Providers are encouraged to continue providing shelter and services to clients who have no symptoms of COVID-19 and clients who are mildly ill who can be separated. This tool is meant to help providers safely support clients and to guide providers in case a client is sick or has symptoms of COVID-19.

SAFELY SCREEN FOR SYMPTOMS: should I provide a mask?

**CDC guidelines:** Disposable facemasks should be kept on-site and used only when someone is sick at your organization. Those who are sick should be immediately isolated from those who are not sick and given a clean disposable facemask to wear while staying at the shelter.

**WASH HANDS** with soap and water OR hand sanitizer
- Each client as they walk in
- Providers between each client

**SCREEN FOR SYMPTOMS**
- Have you had a fever or chills?
- Do you have a cough?
- Have you been feeling short of breath or having trouble breathing?
- Have you been sneezing or do you have a runny nose?
- Have you lost sense of taste or smell?

**CHECK TEMPERATURE WITH A THERMOMETER**
- Is temperature at or above 38°C or 100.4°F?

Provide a surgical mask if answered YES to any question in Part A.

SCREEN FOR UNDERLYING CONDITIONS:

<table>
<thead>
<tr>
<th>Does client have any of the following?</th>
<th>NO</th>
<th>YES</th>
<th>NOTES</th>
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<tbody>
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<td>Autoimmune disease</td>
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<td>HIV</td>
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<td>Heart problems</td>
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<td>Lung problems</td>
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<td>Pregnancy</td>
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<td>Cancer</td>
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<td>High dose steroid treatment</td>
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</table>
If client checked **NO TO EVERY QUESTION IN PART A**, provide education to stay healthy:
1. Wash your hands often with soap and water for at least 20 seconds
2. Avoid touching your eyes, nose, and mouth with unwashed hands
3. Cover your cough or sneeze with a tissue, then throw the tissue in the trash

**IF CLIENT CHECKED YES TO ANY QUESTION IN PART A:**

**MILDLY SICK**
Has some or all symptoms, may have aches or pain, has no fever now, but overall feels well enough to take part in daily activities

**MODERATELY SICK**
Has some or all symptoms and feels tired like they can't get out of bed

**VERY SICK**
Has fever or cough plus severe shortness of breath (trouble talking or with daily activities), chest pain, blue lips, dizziness, chills, and/or confusion

- Do they have an underlying condition?  
  (see Part B.)
  - YES: Do you want further triage by a nurse?  
    - YES: 911 or EMERGENCY ROOM
    - NO: MASK & SEPARATE
  - NO: CALL PUBLIC HEALTH NURSE:
    - (608) 243-0322
    - Hours: Monday - Friday 7:45am - 5:15pm

**MASK & SEPARATE**
Provide a mask and separate client in a personal room or a large ventilated room that allows physical distancing with 6 feet of space from others

**CALL PUBLIC HEALTH NURSE:**
(608) 243-0322
Hours: Monday - Friday 7:45am - 5:15pm

**GIVE VOUCHER**
to Medical Respite Center at Quality Inn

Adapted from Berkeley Public Health  
publichealthmdc.com/coronavirus